



### What is it?

The Neighbourhood Alert system is available anywhere across the UK. The website provides access to the interactive tools, including messaging facilities. It's a free service that enables residents of the UK to engage with local Police (if your local force is licensed with us) and Neighbourhood Watch, as well as other selected organisations. You do not need to be involved with Neighbourhood Watch to join, but if you are, the free scheme management tools give you access to an extensive range of support and resources. The Neighbourhood Alert system is hosted and supported by VISAV Limited.

### What do you get?

- A totally free service. No monthly, annual or incoming text or phone charges.
- Information about crime trends, incidents and requests for info by voicemail, text or email.
- Start, manage or request to join a Neighbourhood Watch scheme.
- Configure exactly how, when and what priority of messages you would like to receive.
- Unsubscribe at any time – there are no contracts, costs or obligations.
- Remain unseen on the system or make your scheme visible for other members to join.

|  |                                |
|--|--------------------------------|
| <b>First Name(s):</b>  | <b>Surname:</b>                |
| <b>Age Group:</b>  |                                |
| <input type="checkbox"/> 13-15   | <input type="checkbox"/> 25-34 |
| <input type="checkbox"/> 16-24   | <input type="checkbox"/> 35-44 |
| <input type="checkbox"/> 45-54   | <input type="checkbox"/> 55-64 |
| <input type="checkbox"/> 65-74   | <input type="checkbox"/> 75+   |
| <input type="checkbox"/> Prefer not to say   |                                |
| <b>Current Address:</b>  |                                |
| <b>Postcode:</b> .....   |                                |
| <b>Telephone No. (including area code):</b>  | <b>Mobile:</b>                 |
| <b>E-mail Address:</b>   |                                |
| <p><b>How would you like to receive Neighbourhood Alert messages? Choose up to 2 options</b></p> <div style="display: flex; justify-content: center; gap: 20px; margin-top: 20px;"> <div style="text-align: center;"> <p>E MAIL</p> <input type="checkbox"/> </div> <div style="text-align: center;"> <p>TELEPHONE</p> <input type="checkbox"/> </div> <div style="text-align: center;"> <p>SMS</p> <input type="checkbox"/> </div> </div> |                                |

## Who can contact you?

Please tick below all Information Providers from whom you would like to receive messages. You will be able to change this at any time after registration by logging into your account or by clicking the "Settings" link on all Alert Messages.

**Please note:** If you do not tick 'Neighbourhood Watch Network' as an Information Provider, you will not be able to join or register a Neighbourhood Watch Scheme.

- |  |  |
|--|--|
| <input type="radio"/> The Police*                                | <input type="radio"/> Crimestoppers          |
| <input type="radio"/> Neighbourhood Watch Network*               | <input type="radio"/> Local Authority*       |
| <input type="radio"/> Membership Messages*                       | <input type="radio"/> Angling Trust          |
| <input type="radio"/> Office of the Police & Crime Commissioner* | <input type="radio"/> Southern Water         |
| <input type="radio"/> Fire & Rescue Service                      | <input type="radio"/> The Environment Agency |
| <input type="radio"/> Action Fraud (NFIB)*                       | <input type="radio"/> Age UK                 |

*Some Information Providers may not be available for all Alert sites.*

*\*Suggested selections for a basic service.*

*I consent to Neighbourhood Alert holding my personal data for community messaging or administering Watch schemes in accordance with the GDPR 2018 regulations. I also agree to receive automated messages generated by the Neighbourhood Alert messaging system. I understand that my details may be supplied to a third party, but only in accordance with the 'Data Privacy Statement', which I have read and understand.*

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

## Data Privacy Statement

### Who can see your data?

VISAV Limited (VISAV) is both a data controller and a data processor. Public authority and safety organisations are represented on the Neighbourhood Alert system, these are called Information Providers (IP).

Each IP is a Data Controller and responsible for ensuring that access to data is restricted appropriately. Your data will not be shared without your explicit, opt-in consent and you can withdraw this permission at any time by logging in, using the settings button on any Alert email or contacting VISAV.

### Why we need your data

This is so that IPs will be able to send you messages and manage the growth of active citizen-based communities. Messages are tailored to your requirements by the information you provide at registration or subsequently by logging into your account or answering surveys.

### Your rights

You have the right to unsubscribe, check, object and have your data deleted. You can also request a copy of your information in a structured, electronic format. Just get in touch with us at any time to request these actions.

### Who are we?

VISAV Limited (VISAV), Sherwood Business Centre, 616a to 618a Mansfield Road, Sherwood, Nottingham, NG5 2GA. 0115 9245517, [support@neighbourhoodalert.co.uk](mailto:support@neighbourhoodalert.co.uk)

More information regarding use of your data is in the full Privacy Policy  
[www.neighbourhoodalert.co.uk/privacy](http://www.neighbourhoodalert.co.uk/privacy)